## Reviews

Monitor/Reviewer User Flow

Focus on Dashboards

Reviews

Q

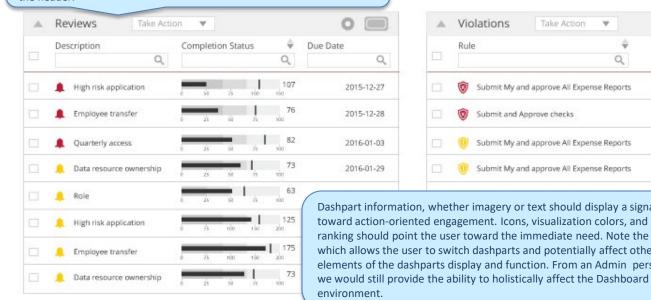
Rules

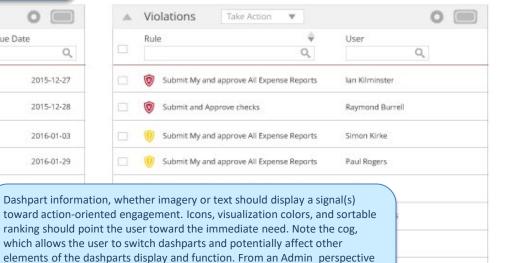
Requests

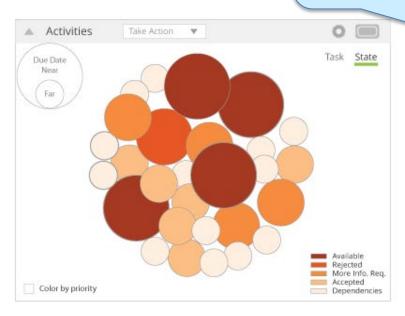
Collectors

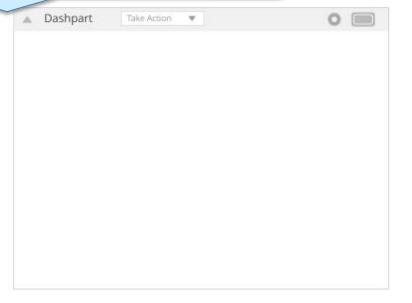
Admin

A finite number of dashparts – 1, 2, 3, 4...6 could be displayed depending on context. Dashboard pages do not scroll. Note that clicking the arrow at the top left side of the dashpart retracts the dashpart to just display the header.

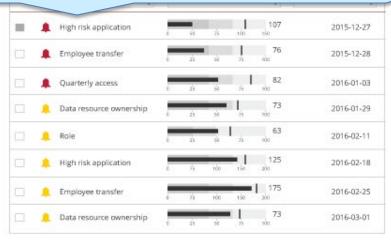


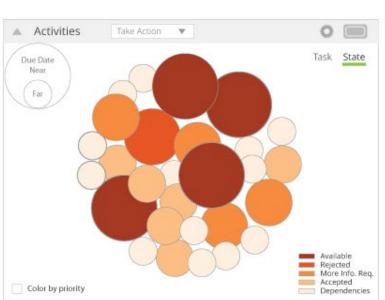


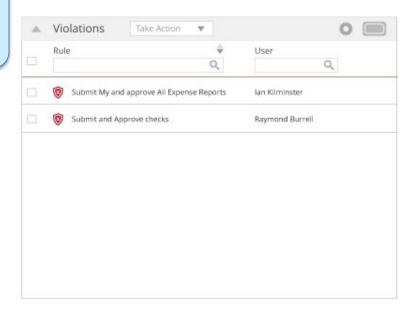


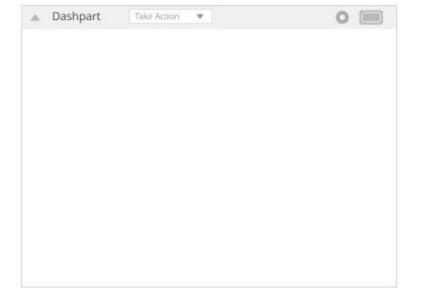


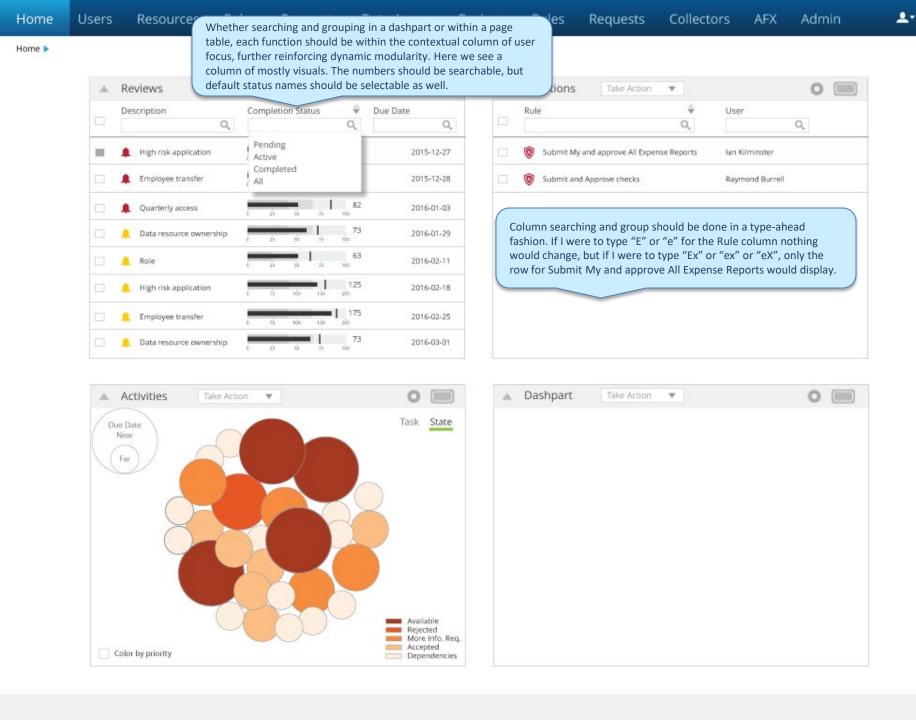
Dashparts are modular and dynamic in information and function. Upon selection of a checkbox in Reviews, Violations par down to the ones associated with the selected reviews. The same would happen for Activities and whatever other dashparts are displayed. This functionality dynamically occurs for whichever dashpart is the focus. If the user had selected a Violation, all other dashparts would display with a focus on that violation.



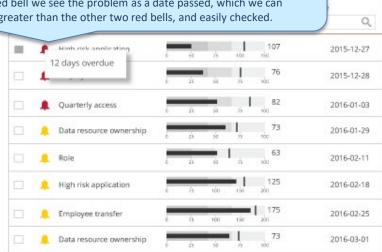


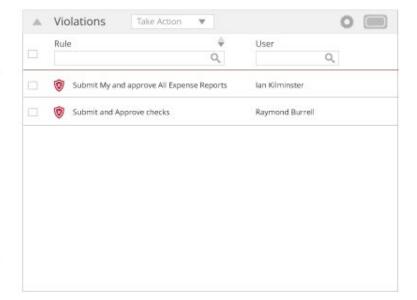


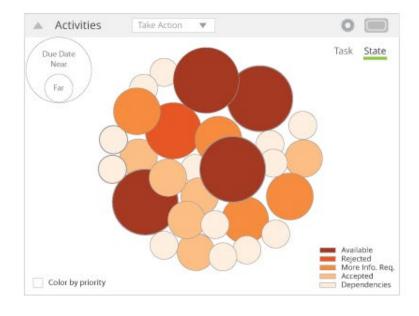


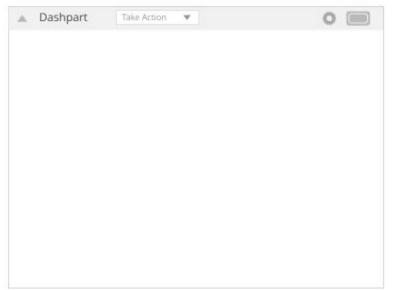


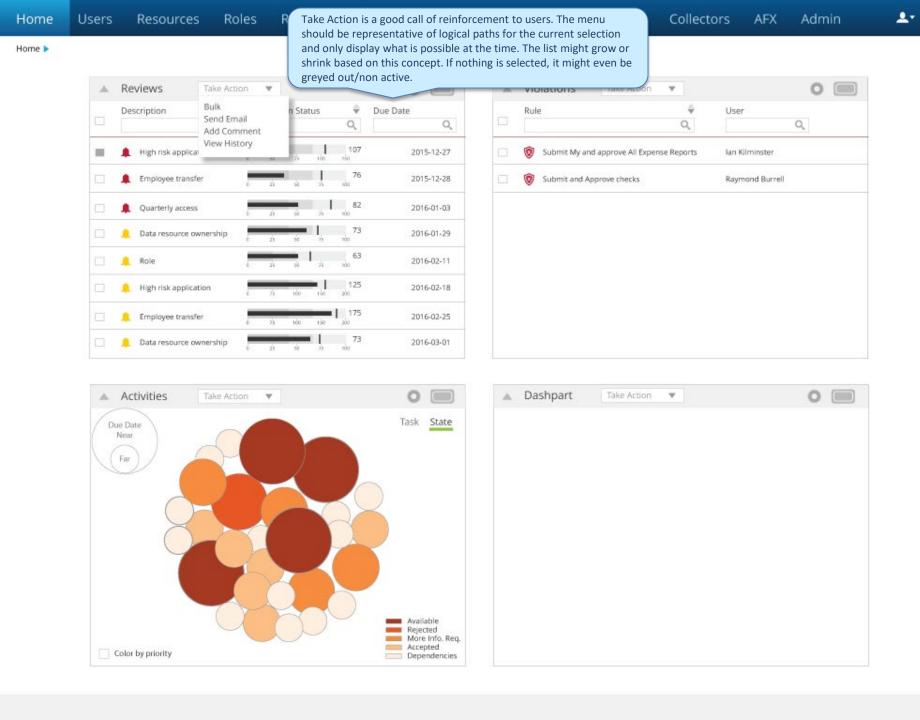
Tooltips should display another dimension of data. Never retell textual information that already exists. We know that the red bell indicates a problem and it is ranked above the other two red bells. When we mouse over the red bell we see the problem as a date passed, which we can assume is greater than the other two red bells, and easily checked.

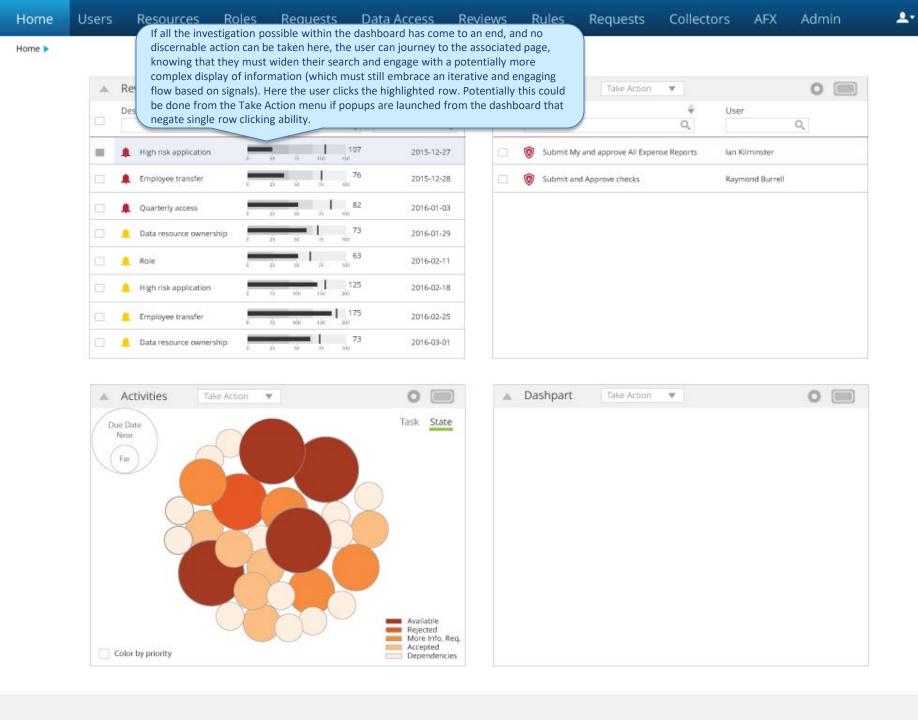












Home U

Users Resources

Roles

Requests

Data Access

Reviews

Requests

Rules

Collectors

FX

Ac

Admin 🚢

## Home > Reviews

Provides actionable visibility into what entitlements, permissions, and accounts users have as well as their associated groups and roles.

| Α. | High Risk Application | Review | Take Action ▼              |                                   |                                  |                                   |                    | 0               |
|----|-----------------------|--------|----------------------------|-----------------------------------|----------------------------------|-----------------------------------|--------------------|-----------------|
|    | User                  | Busin  | ess Source                 | Entitlement 🝦                     | Current Status                   | Previous Step Status              | Last Reviewed Date | Expiration Date |
|    | Q                     |        | Q                          | Q                                 | Q                                | Q                                 | Q                  | Q               |
|    | lan Kilminster        | Epic   |                            | Approve all expense reports       | Epic                             | Approve all expense reports       | 2015-12-27         | 2015-12-27      |
|    | Eddie Clark           | Enterp | rise Financial Application | Approve checks                    | Enterprise Financial Application | Approve checks                    | 2015-12-28         | 2015-12-28      |
|    | Phil Taylor           | Enterp | rise Financial Application | Submit checks                     | Enterprise Financial Application | Submit checks                     | 2016-01-03         | 2016-01-03      |
|    | Mickey Dee            | Epic   |                            | ADT limited user access for D/T/U | Epic                             | ADT limited user access for D/T/U | 2016-01-29         | 2016-01-29      |
|    | Phil Campbell         | Epic   |                            | ADT full acess                    | Epic                             | ADT full acess                    | 2016-02-11         | 2016-02-11      |
|    | Raymond Burrell       | Epic   |                            | Health benefits cashier for NCAL  | Epic                             | Health benefits cashier for NCAL  | 2016-02-18         | 2016-02-18      |
|    | Simon Kirke           | Epic   |                            | Access to view MyChart, shared    | Epic                             | Access to view MyChart, shared    | 2016-02-25         | 2016-02-25      |
|    | Michael Ralphs        | Enterp | rise Financial Application | Approve my expensereprots         | Enterprise Financial Application | Approve my expensereprots         | 2016-03-01         | 2016-03-01      |

Flow through from a specific dashpart to a successive page again reveals incremental, signal-based information, building upon the user's investigation. Note that the same iconography cues as well as finding, grouping, and taking action concepts all translate over for continued reinforcement. This creates recognizable function and form, which serves to create faster cognition, greater efficiency, and instill more user confidence. Note the concise introductory text for the Reviews page. It's simply a quick description to anchor and illuminate. Static or persistent page text should never contain help or great explanation. That should be done through quick, clear visual engagement and iterative information revealed in tooltips, popups/modals, or the Help system itself.

Home > Reviews

Provides actionable visibility into what entitlements, permissions, and accounts users have as well as their associated groups and roles.

| A  | High Risk Application | Review Take Action ▼               |                                   |                                  |                                   |                    | 0               |
|----|-----------------------|------------------------------------|-----------------------------------|----------------------------------|-----------------------------------|--------------------|-----------------|
|    | User                  | Business Source                    | Entitlement 🝦                     | Current Status                   | Previous Step Status              | Last Reviewed Date | Expiration Date |
|    | Q                     | Q.                                 | Q                                 | Q                                | Q                                 | Q                  | Q               |
|    | lan Kilminster        | Ability to approve and             | Approve all expense reports       | Epic                             | Approve all expense reports       | 2015-12-27         | 2015-12-27      |
|    | Eddie Clark           | submit expense reports.  plication | Approve checks                    | Enterprise Financial Application | Approve checks                    | 2015-12-28         | 2015-12-28      |
| ]  | Phil Taylor           | Enterprise Financial Application   | Submit checks                     | Enterprise Financial Application | Submit checks                     | 2016-01-03         | 2016-01-03      |
|    | Mickey Dee            | Epic                               | ADT limited user access for D/T/U | Epic                             | ADT limited user access for D/T/U | 2016-01-29         | 2016-01-29      |
|    | Phil Campbell         | Epic                               | ADT full acess                    | Epic                             | ADT full acess                    | 2016-02-11         | 2016-02-11      |
| 1  | Raymond Burrell       | Epic                               | Health benefits cashier for NCAL  | Epic                             | Health benefits cashier for NCAL  | 2016-02-18         | 2016-02-18      |
| 1, | Simon Kirke           | Epic                               | Access to view MyChart, shared    | Epic                             | Access to view MyChart, shared    | 2016-02-25         | 2016-02-25      |
|    | Michael Ralphs        | Enterprise Financial Application   | Approve my expensereprots         | Enterprise Financial Application | Approve my expensereprots         | 2016-03-01         | 2016-03-01      |

Tooltips should display another dimension of data. Never retell textual information that already exists. On the dashboard we saw that information and signals was separate for greater clarity in choosing a path. Now that the path is chosen, we can begin to add further data dimension. For example, Ian Kilminster does not have a high risk review element, but does have a violation. The specifics of that violation, after the user is visually engaged is revealed upon mouseover.



Home > Reviews

Provides actionable visibility into what entitlements, permissions, and accounts users have as well as their associated groups and roles.

| A  | High Risk Application | n Review Take Action ▼             |                                   |                                  |                                   |                    | 0               |
|----|-----------------------|------------------------------------|-----------------------------------|----------------------------------|-----------------------------------|--------------------|-----------------|
|    | User C                | Business Source Q                  | Entitlement 💂                     | Current Status                   | Previous Step Status              | Last Reviewed Date | Expiration Date |
|    | lan Kilminster        | <b>E</b> pic                       | Approve all expense reports       | Epic                             | Approve all expense reports       | 2015-12-27         | 2015-12-27      |
|    | Eddie Clark           | High risk se Financial Application | Approve checks                    | Enterprise Financial Application | Approve checks                    | 2015-12-28         | 2015-12-28      |
|    | Phil Taylor           | Enterprise Financial Application   | Submit checks                     | Enterprise Financial Application | Submit checks                     | 2016-01-03         | 2016-01-03      |
|    | Mickey Dee            | Epic                               | ADT limited user access for D/T/U | Epic                             | ADT limited user access for D/T/U | 2016-01-29         | 2016-01-29      |
|    | Phil Campbell         | Epic                               | ADT full acess                    | Epic                             | ADT full acess                    | 2016-02-11         | 2016-02-11      |
|    | Raymond Burrell       | Epic                               | Health benefits cashier for NCAL  | Epic                             | Health benefits cashier for NCAL  | 2016-02-18         | 2016-02-18      |
| ۹, | Simon Kirke           | Epic                               | Access to view MyChart, shared    | Epic                             | Access to view MyChart, shared    | 2016-02-25         | 2016-02-25      |
|    | Michael Ralphs        | Enterprise Financial Application   | Approve my expensereprots         | Enterprise Financial Application | Approve my expensereprots         | 2016-03-01         | 2016-03-01      |

Eddie Clark does have high risk, but no violations and that information should be revealed upon mouseover; here we see a placeholder reinforcing the level, but another dimension indicating the specific risk should be determined and introduced. When there are multiple signals that need to be captured, we need to think about assigning them to more relevant cell areas or creating an aggregate icon that relates to the user that there are multiple signals that need to be addressed for a particular user.

Home Users

Note the breadcrumbs incrementing with a clear visual indication of how to return home, or in this case to the dashboard, for quick recognition of function and further infusing of overall confidence. Rules Requests

Collectors Admin AFX

4 €

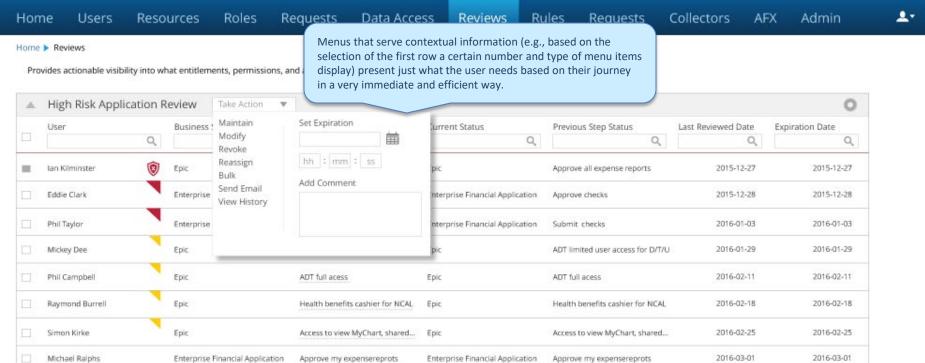
Home > Reviews

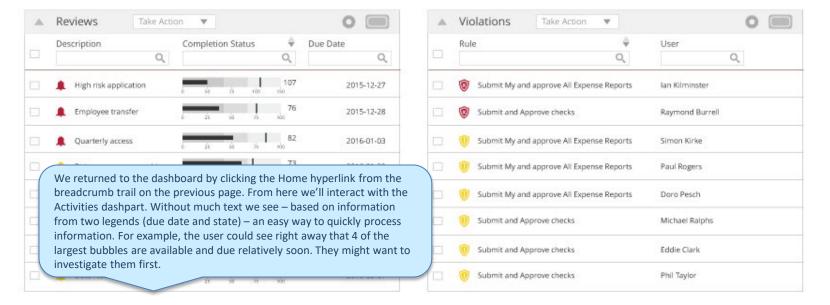
Provides actionable visibi

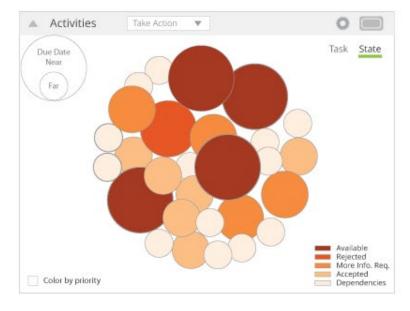
d groups and roles.

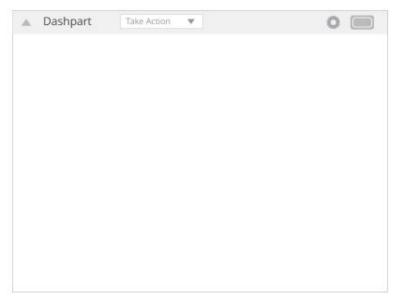
riews

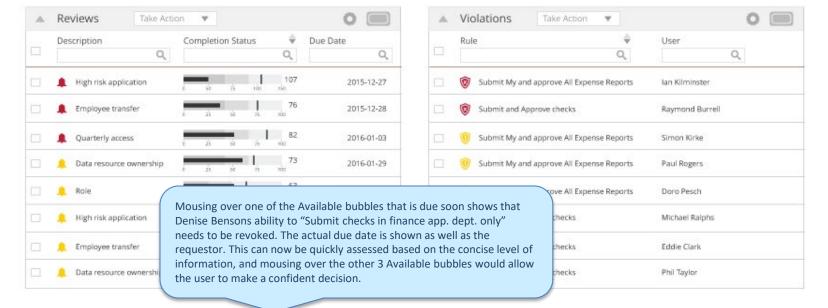
| A | High Risk Application F | Review Take Action ▼             |                                   |                                  |                                   |                    | 0               |
|---|-------------------------|----------------------------------|-----------------------------------|----------------------------------|-----------------------------------|--------------------|-----------------|
|   | User                    | Business Source                  | Entitlement 🝦                     | Current Status                   | Previous Step Status              | Last Reviewed Date | Expiration Date |
|   | Q                       | Q                                | Q                                 | Q                                | Q                                 | Q                  | Q               |
|   | lan Kilminster          | Epic                             | Approve all expense reports       | Epic                             | Approve all expense reports       | 2015-12-27         | 2015-12-27      |
|   | Eddie Clark             | Enterprise Financial Application | Approve checks                    | Enterprise Financial Application | Approve checks                    | 2015-12-28         | 2015-12-28      |
|   | Phil Taylor             | Enterprise Financial Application | Submit checks                     | Enterprise Financial Application | Submit checks                     | 2016-01-03         | 2016-01-03      |
|   | Mickey Dee              | Epic                             | ADT limited user access for D/T/U | Epic                             | ADT limited user access for D/T/U | 2016-01-29         | 2016-01-29      |
|   | Phil Campbell           | Epic                             | ADT full acess                    | Epic                             | ADT full acess                    | 2016-02-11         | 2016-02-11      |
|   | Raymond Burrell         | Epic                             | Health benefits cashier for NCAL  | Epic                             | Health benefits cashier for NCAL  | 2016-02-18         | 2016-02-18      |
| ٦ | Simon Kirke             | Epic                             | Access to view MyChart, shared    | Epic                             | Access to view MyChart, shared    | 2016-02-25         | 2016-02-25      |
|   | Michael Ralphs          | Enterprise Financial Application | Approve my expensereprots         | Enterprise Financial Application | Approve my expensereprots         | 2016-03-01         | 2016-03-01      |



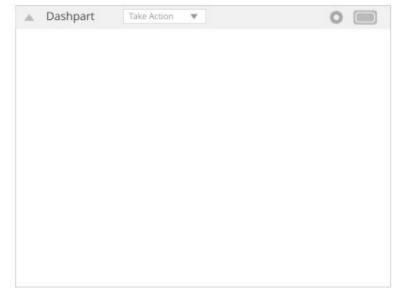


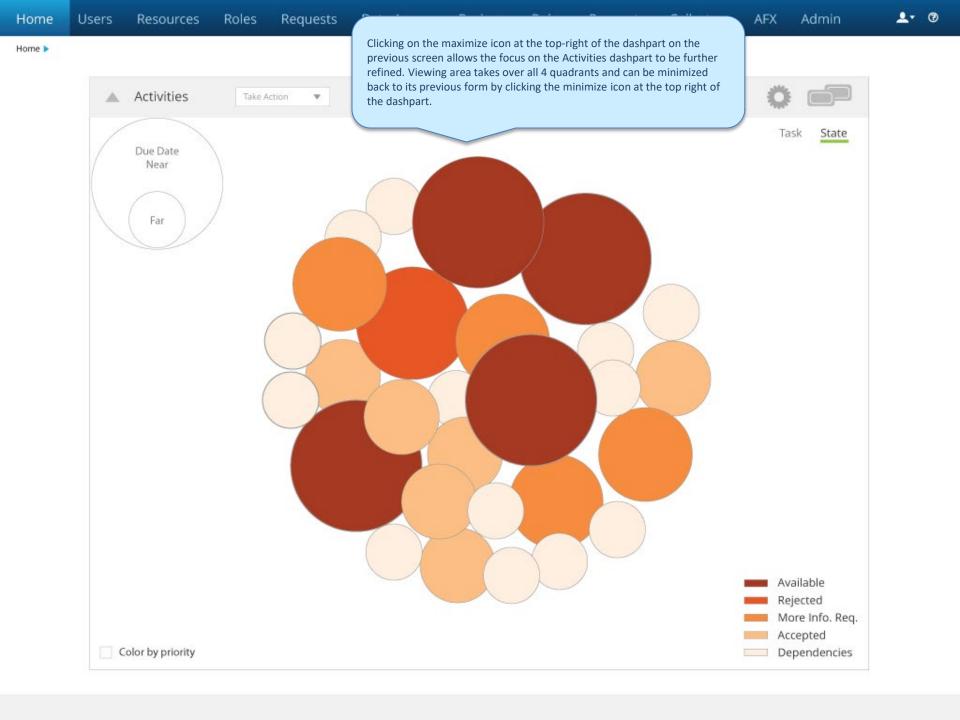




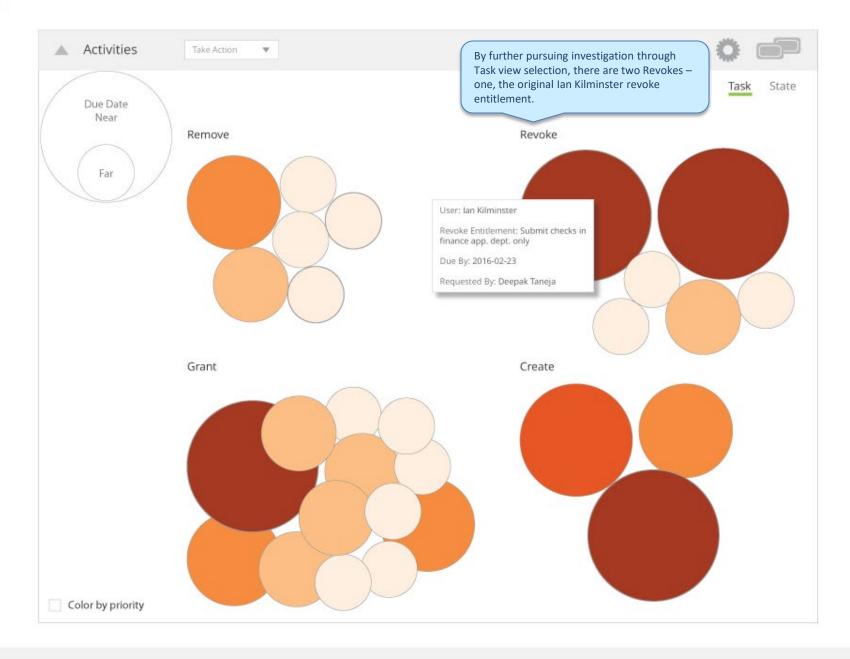


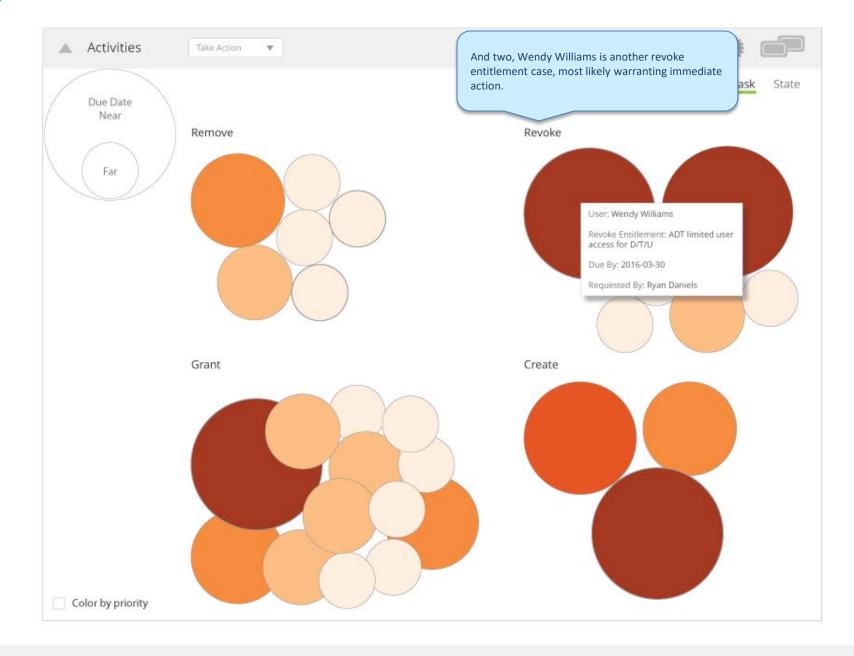












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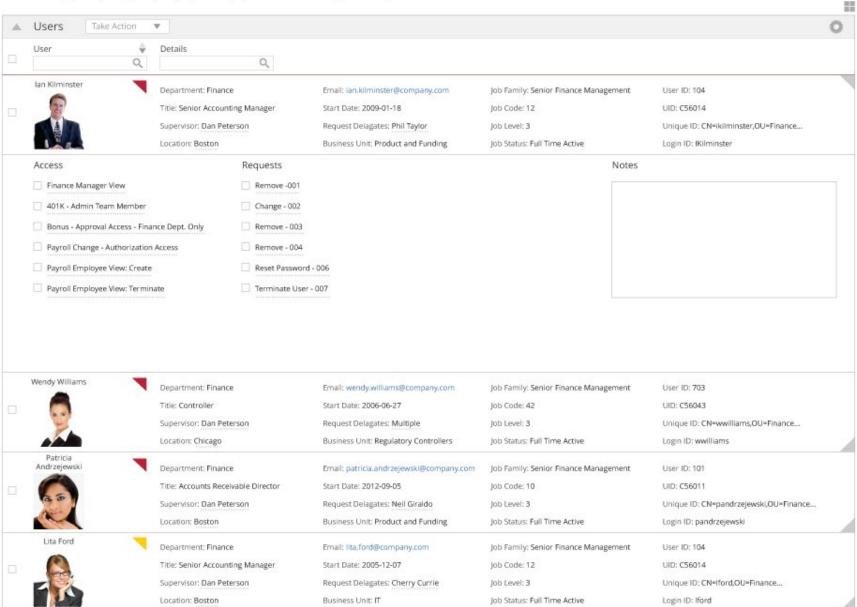
Home ▶ Users

Users are assigned to you as part of your group and display based on entitlements, permissions, and accounts.

| 6. | Users Take               | Action | ▼                                   |  |                                       |  | C |
|----|--------------------------|--------|-------------------------------------|--|---------------------------------------|--|---|
|    | User                     | ÷      | Details                             |  |                                       |  |   |
|    |                          | Q      | Q                                   |  |                                       |  |   |
|    | lan Kilminster           | -      | Department: Finance                 | Email: ian.kilminster@company.com        | Job Family: Senior Finance Management | User ID: 104                           |   |
|    |                          |        | Title: Senior Accounting Manager    | Start Date: 2009-01-18                   | Job Code: 12                          | UID: C56014                            |   |
|    | A                        |        | Supervisor: Dan Peterson            | Request Delagates: Phil Taylor           | Job Level: 3                          | Unique ID: CN=ikilminster,OU=Finance   |   |
|    |                          |        | Location: Boston                    | Business Unit: Product and Funding       | Job Status: Full Time Active          | Login ID: IKilminster                  |   |
|    | Wendy Williams           | -      | Department: Finance                 | Email: wendy.williams@company.com        | Job Family: Senior Finance Management | User ID: 703                           |   |
|    |                          |        | Title: Controller                   | Start Date: 2006-06-27                   | Job Code: 42                          | UID: C56043                            |   |
|    | 100                      |        | Supervisor: Dan Peterson            | Request Delagates: Multiple              | Job Level: 3                          | Unique ID: CN=wwilliams,OU=Finance     |   |
|    |                          |        | Location: Chicago                   | Business Unit: Regulatory Controllers    | Job Status: Full Time Active          | Login ID; wwilliams                    |   |
|    | Patricia<br>Andrzejewski | -      | Department: Finance                 | Email: patricia.andrzejewski@company.com | Job Family: Senior Finance Management | User ID: 101                           |   |
|    |                          |        | Title: Accounts Receivable Director | Start Date: 2012-09-05                   | Job Code: 10                          | UID: C56011                            |   |
|    | G &                      |        | Supervisor: Dan Peterson            | Request Delagates: Neil Giraldo          | Job Level: 3                          | Unique ID: CN=pandrzejewski,OU=Finance |   |
|    |                          |        | Location: Boston                    | Business Unit: Product and Funding       | Job Status: Full Time Active          | Login ID: pandrzejewski                |   |
|    | Lita Ford                | -      | Department: Finance                 | Email: lita.ford@company.com             | Job Family: Senior Finance Management | User ID: 104                           |   |
|    |                          |        | Title: Senior Accounting Manager    | Start Date: 2005-12-07                   | Job Code: 12                          | UID: C56014                            |   |
|    |                          |        | Supervisor: Dan Peterson            | Request Delagates: Cherry Currie         | Job Level: 3                          | Unique ID: CN=lford,OU=Finance         |   |
|    |                          |        | Location: Boston                    | Business Unit: IT                        | Job Status: Full Time Active          | Login ID: Iford                        |   |

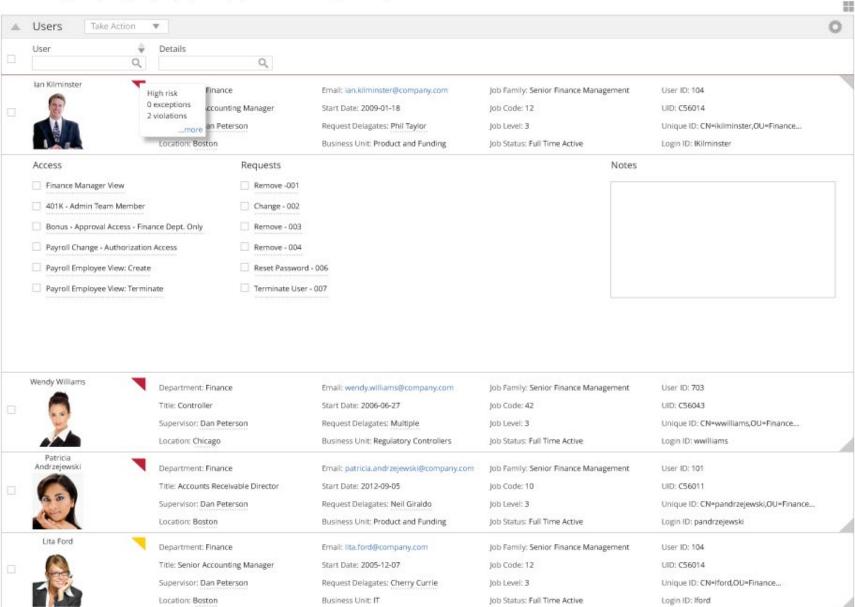
Home > Users

Users are assigned to you as part of your group and display based on entitlements, permissions, and accounts.



Home > Users

Users are assigned to you as part of your group and display based on entitlements, permissions, and accounts.



## Requests

Monitor/Requester User Flow

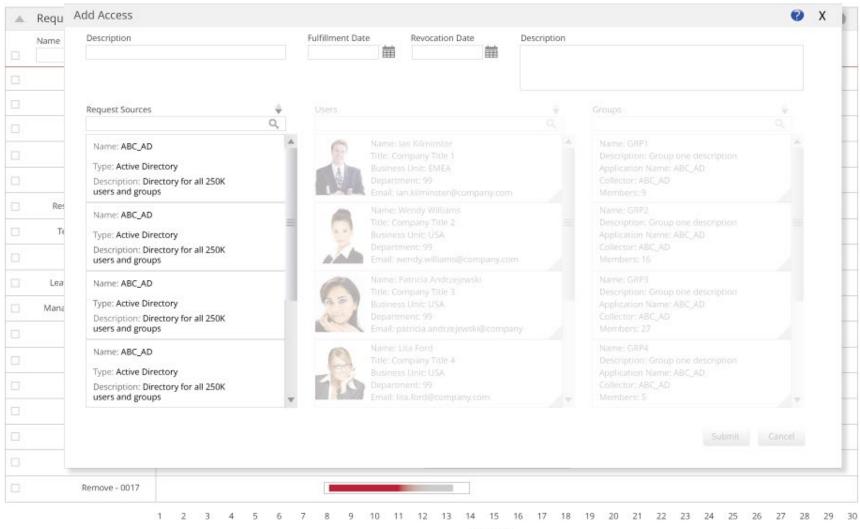
Focus on Dashboards



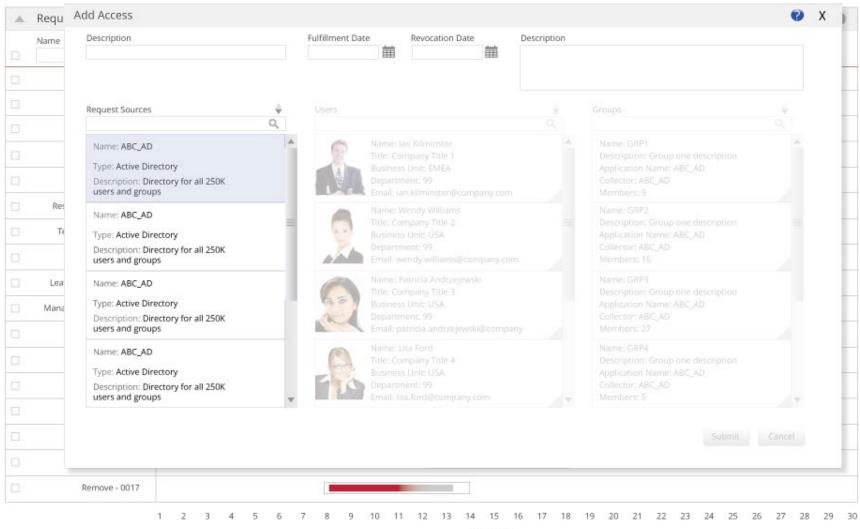




Home > Requests

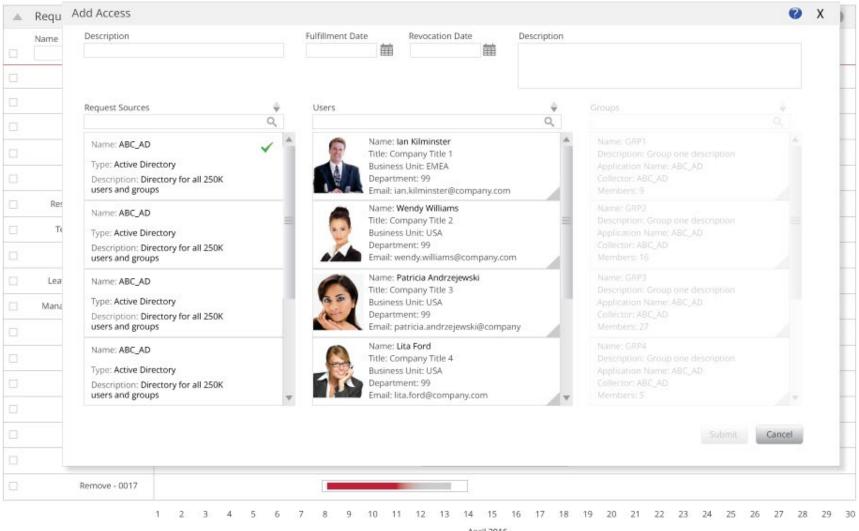


Home > Requests



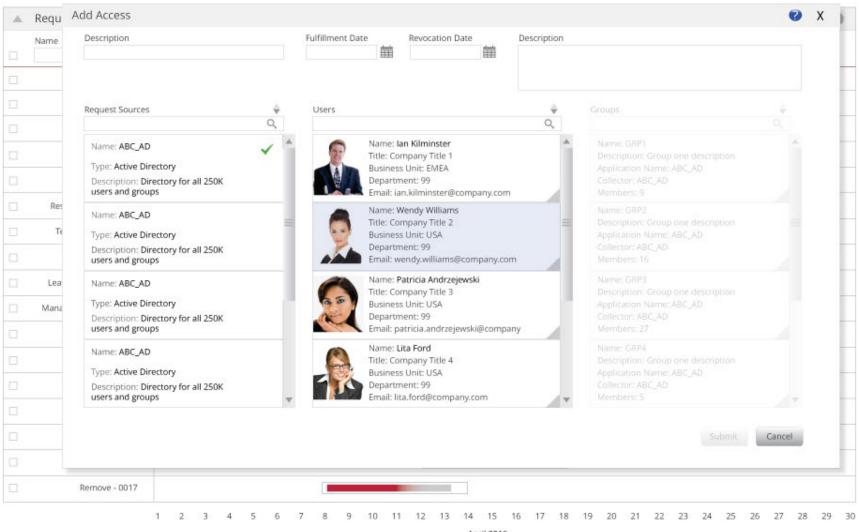
Collectors Home Users Resources Roles Requests Data Access Reviews Rules Requests AFX Admin

Home > Requests

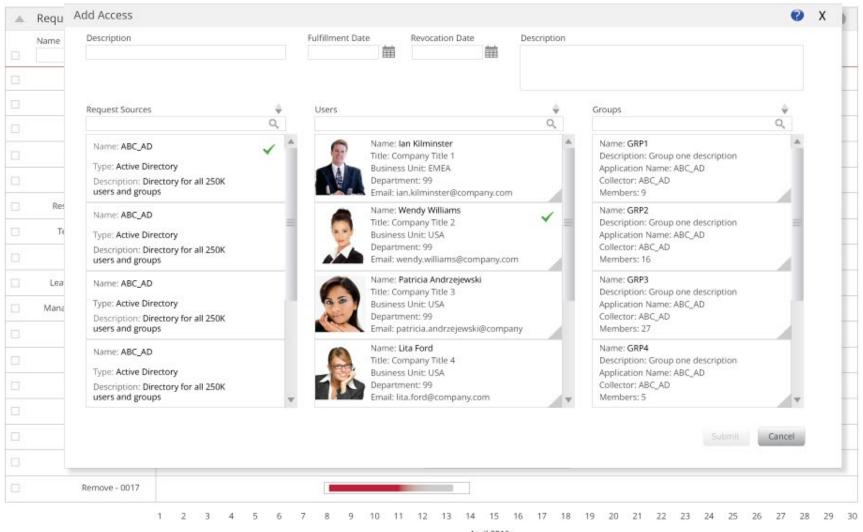


Collectors Home Users Resources Roles Requests Data Access Reviews Rules Requests AFX Admin

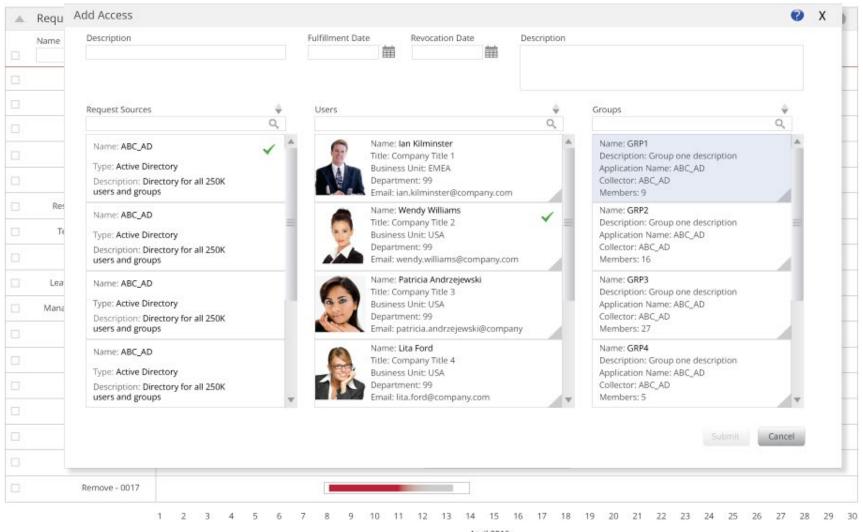
Home > Requests

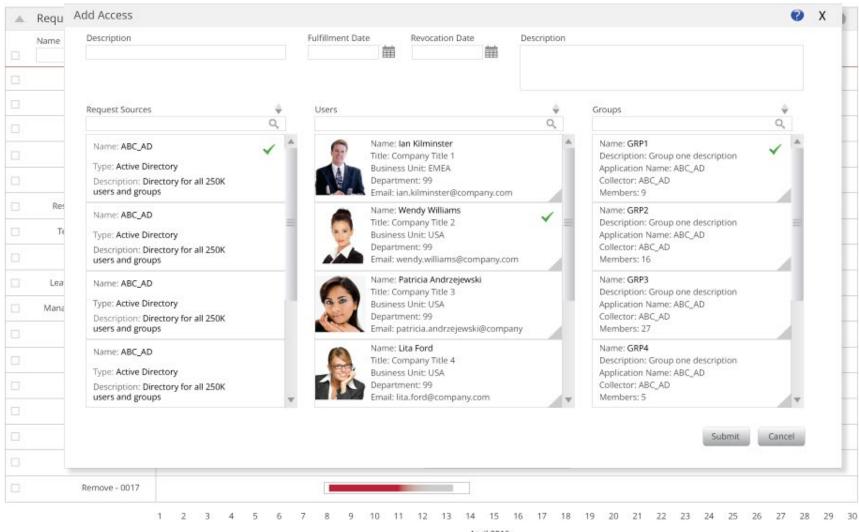


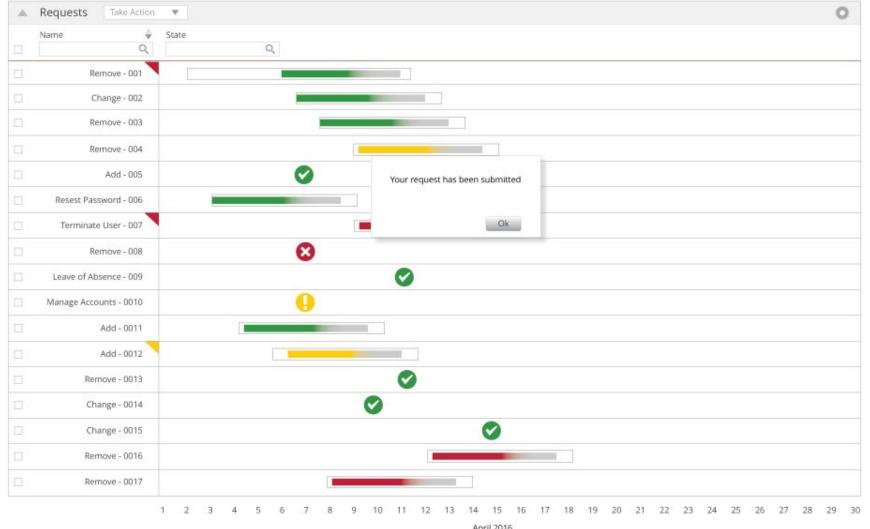
Home > Requests



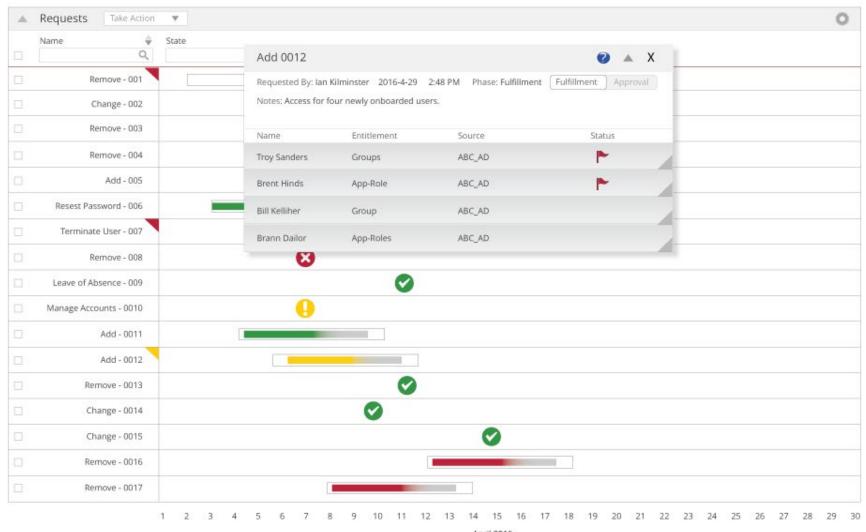
Home > Requests

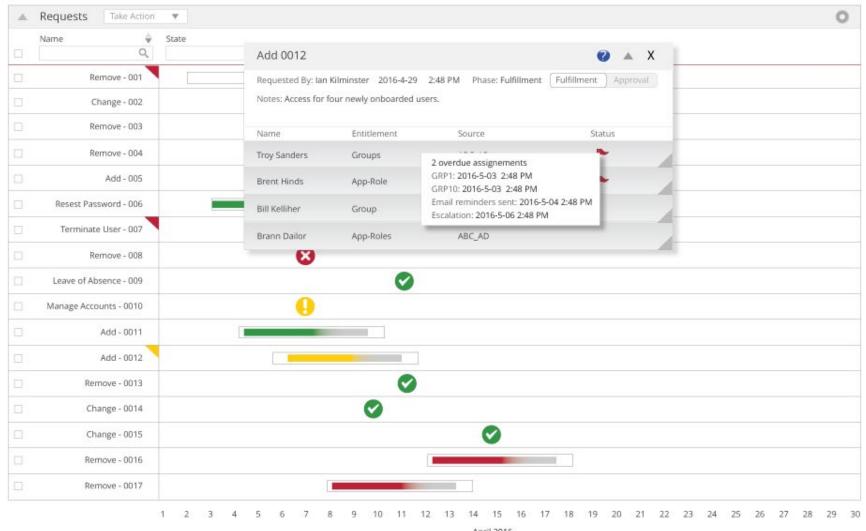


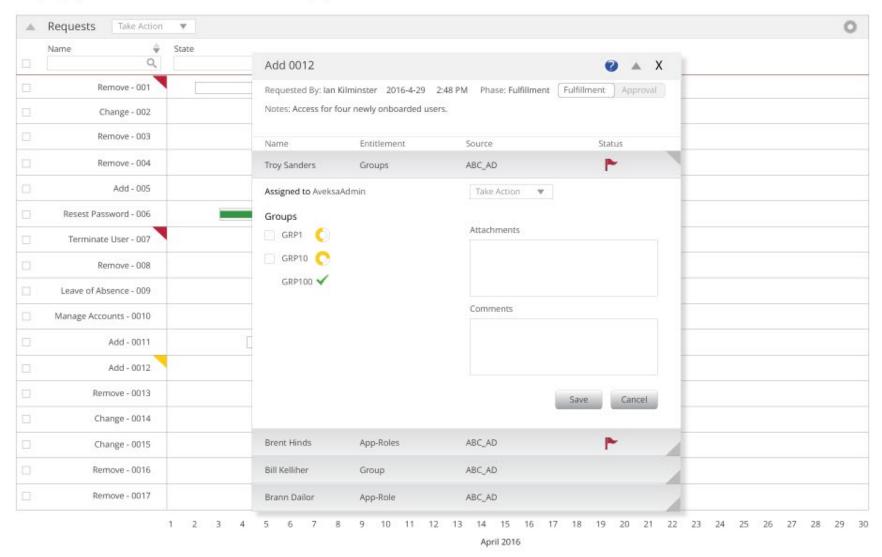


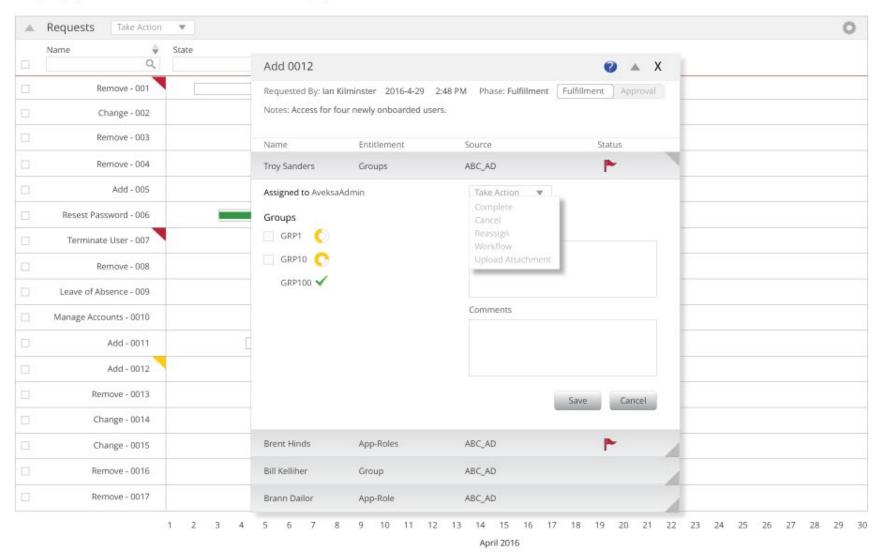


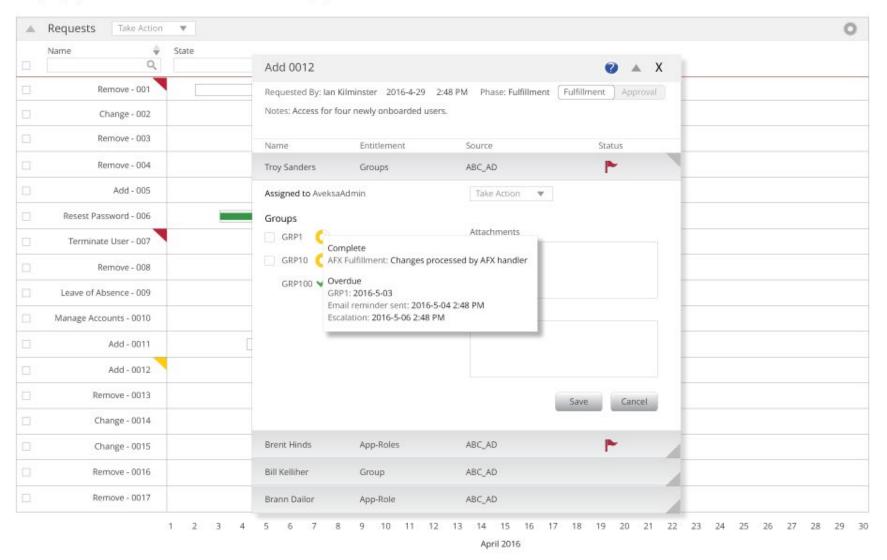


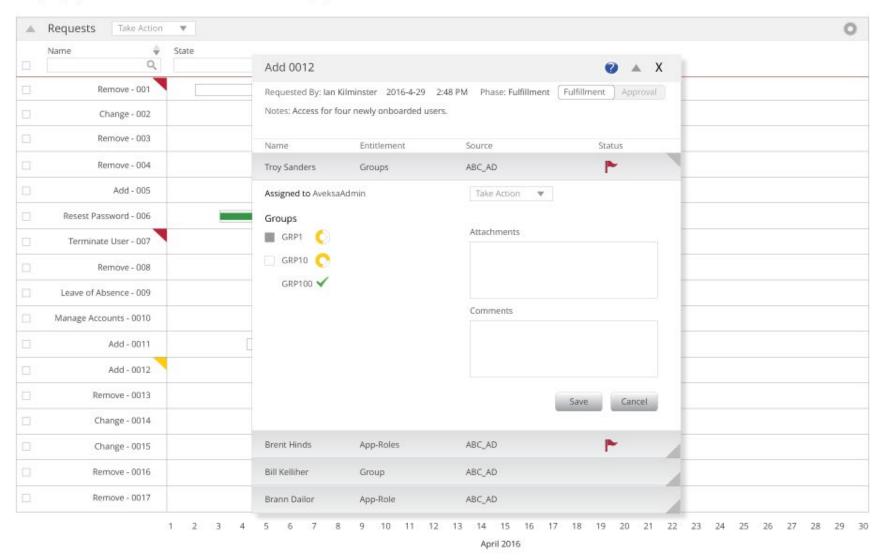


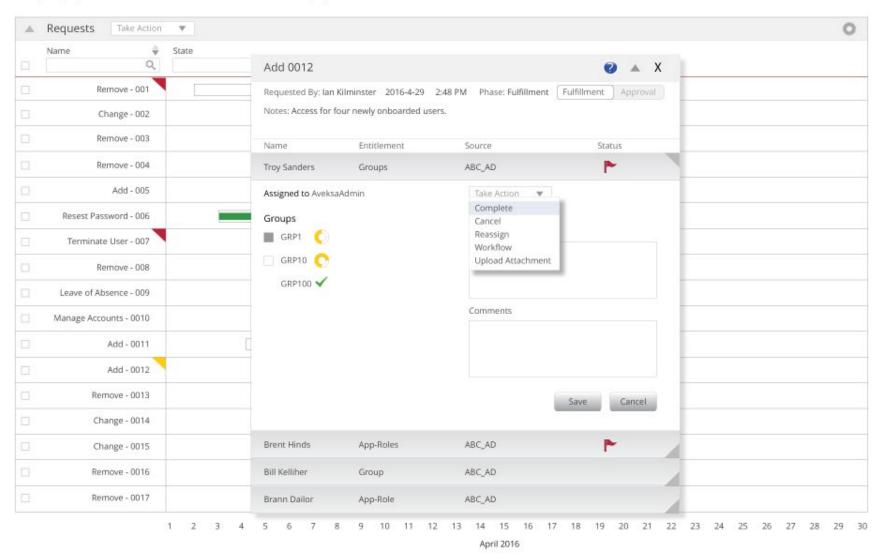


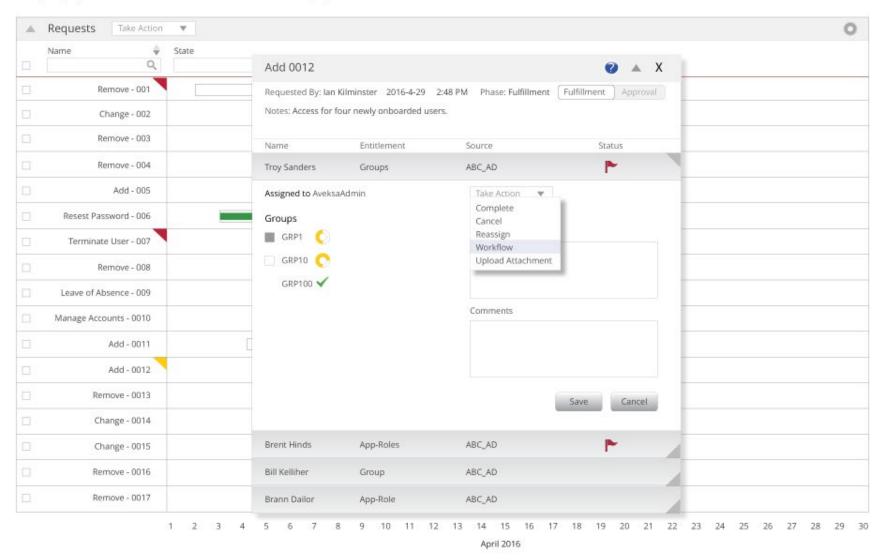


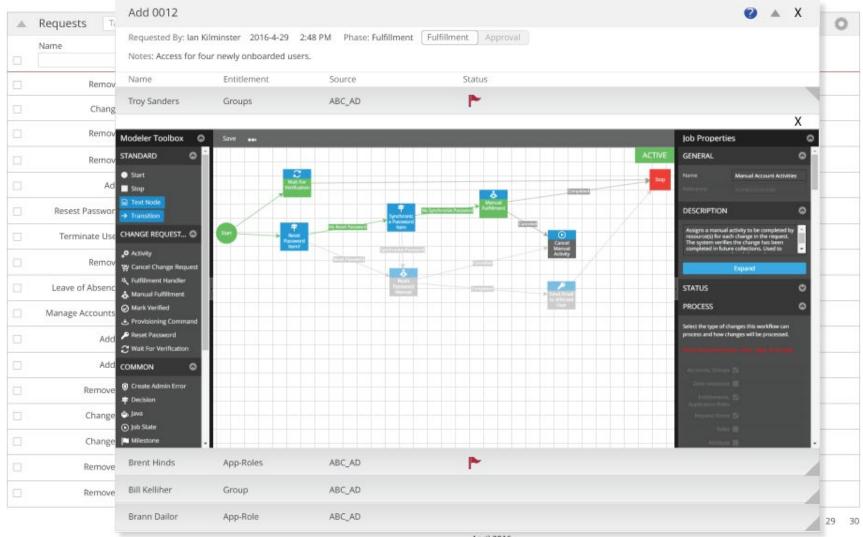












April 2016