



June 21, 2006

Hiring Manager

Dear Hiring Manager:

It is with great pleasure that I recommend Shaun McNamara for a position of marketing website editor, technical writer, or graphics designer.

Shaun did not work directly for me at Pingtel but as VP of Marketing, I relied on Shaun to deliver quality product documentation and various marketing deliverables.

Shaun created and maintained all of our product documentation and successfully transitioned Pingtel from a very traditional approach of product documentation to a real time, online, modular approach that has allowed us to provide a higher quality and more responsive documentation deliverable to our customers. Shaun created all of Pingtel's marketing icons and managed all the graphics utilized by our marketing and sales teams as well as our resellers and partners. He researched and coordinated activities around trade shows including booths, banners, and collateral. Finally, Shaun was able to maintain our website in a very professional and proactive manner.

In summary, Shaun would be an excellent addition to your team. He is highly motivated and is always willing to help out anywhere in the organization. He has a solid and professional approach that allows him to very productive and meet commitments.

Shaun would be an asset to any organization, and I am happy to give him my wholehearted endorsement.

Sincerely,

A handwritten signature in blue ink, appearing to read "Al Brisard".

Al Brisard  
VP of Marketing  
Pingtel